

Checklist

Here are a few things to consider when trying to get Check and Cancel working on your system.



- ✔ Check the API user has been validated in the Service Delivery Console
- ✔ Check the API user has been added to the start block of the desired call flow
- ✔ Check that the user has clicked Refresh Slots then Include All Slots*, if the slots are empty Check and Cancel will fail!
* you can easily remove any slots from the list by clicking the X, usually customers remove diabetes related appointments
- ✔ Check the call flow has been Deployed (even if only being tested)
- ✔ Check all the outputs have been routed to a suitable output